## Appaloosa Horse Club UK Member's Charter

- Promote and uphold the principles of the ApHC UK
- Help to build a positive reputation for the ApHC UK
- Abide by the Company Rules and the Memorandum of Articles and Associations\*
- Adhere to all ApHC UK rules and procedures especially with shows and registrations
- Respect and co-operate with other ApHC UK members and office holders
- Maintain honesty and integrity in all dealings with members and office holders of the ApHC UK
- Maintain high standards of animal welfare and adhere to our welfare statement\*
- Maintain a positive profile on Social Media, encouraging positive comments and constructive remarks. Including being supportive of the Club, its members, their animals and the Club's officers. Derogatory comments are **not** acceptable.
- We welcome constructive feedback and engagement with our members at club events including AGM meetings
- The charity regularly asks for and welcomes constructive feedback from members to help achieve our aims and objectives
- We are an equal opportunity organisation and members and office holders are required to uphold this and not to discriminate
- Members should invoke the charity's grievance procedure for any issues not resolved informally
- The ApHC UK directors will follow a fair procedure and hearing in order to resolve any complaints under the grievance procedure\*

  \*(found on the website: www.aphcuk.org)
- The ApHC UK will have the right to end membership with immediate effect if any member does not adhere to the principles in the member's charter after due consideration by the board of directors
- Please bear in mind the ApHC UK Ltd is a registered charity and therefore donations and sponsorship is always welcome in support
- The ApHC UK Directors would like to remind everyone that Membership of the ApHC UK Ltd is a privilege and not a right.

\*(found on the website: www.aphcuk.org)



## APPALOOSA - THE BREED OF CHOICE

Best wishes, The Directors of The Appaloosa Horse Club UK Ltd